

13-3. PMR Reviews

- a. When conducting a PMR, the reviewer will perform the following tasks:
 - 1) Utilize the GPC PMR Toolkit located in PCF.
 - 2) Identify patterns of noncompliance, determine the magnitude of the deficiencies, and seek the root causes of problem areas.
 - 3) Pursue systemic issues.
 - 4) Teach systems, processes, and procedures, and spread innovative ideas.
 - 5) Identify responsibilities for corrective action.
 - 6) Train those inspected and, as appropriate, those conducting the reviews.
 - 7) Brief leadership on results.
 - 8) Make recommendations when appropriate.
 - 9) Verify the implementation of those recommendations.

Parent topic: [CHAPTER 13 - MANAGEMENT REVIEWS](#)